



# News From The Rails

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DECEMBER 2018

## Shore Line East Station Maintenance—CTDOT Update

Part of safe, reliable access to train service is making sure stations are maintained in good working order. Customer suggestions and observations help us stay on top of maintenance and safety issues that occur at Shore Line East stations. In this issue, we'll take a look at some of the recent maintenance and repairs that took place at SLE stations. All stations underwent a Fall landscaping clean-up at the end of October and beginning of November. Westbrook, Branford, and Guilford underwent deep cleanings in early November, which consist of comprehensive power washing, hand cleaning of railings, glass cleaning, stainless steel polishing, cleaning of structural steel, and cleaning of underside of canopy including light fixtures.

### New Haven State Street



- Front entrance stairs demolished and removed in October. Construction and pouring of new stairs continued through November.
- Octagon stair tread improvements began on Friday, October 26.
- Deep cleaning completed October 22.

- Fall landscaping clean-up completed October 29.

### Branford

- Faulty main power breaker replaced November 20 and faulty light timer replaced November 21, solving issue of lights going out on north side of station.

### Guilford



- Replaced 5 damaged glass windscreen panels. An investigation using station camera footage is underway to determine how the panels were damaged.

### Madison

- Gutter maintenance and repair work completed on August 16.

### Clinton

- Gutter maintenance and repair work completed on August 16.



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*Station Maintenance—continued***Westbrook**

- Gutter maintenance and repair work completed on August 17.
- Vacuuming of porous pavement parking lot took place in November.
- Amtrak has ordered foam edging for the platforms to replace damaged edging.

**Old Saybrook**

- Maintenance and repair work performed on EV charging stations. Replaced cable assemblies, keypads and pulleys, and updated the motor assemblies and cable extenders. Currently all four charging stations are operational.
- State of Good Repair station improvements ongoing, led by Amtrak.
- ADA ramp to Track 2 platform opened October 29.



## Transit Rewards Program

Shore Line East customers now have access to additional perks for riding! Along with CTfastrak and CTrail Hartford Line, Shore Line East is now part of the new Transit Rewards Program. Just show your Shore Line East ticket or pass, or downloadable coupon to receive discounts and incentives at over 70 participating restaurants, retailers, special events, and more! Information on participating vendors and downloadable coupons are available at [CTrides.com/TransitRewards](https://CTrides.com/TransitRewards).



## Shore Line East Notes

- New Shore Line East timetable took effect on Monday, October 29, 2018.
- Shore Line East will run on a holiday schedule on December 24 and 25, as well as January 1 and 21. Visit [www.ShoreLineEast.com](http://www.ShoreLineEast.com) for more detailed information.
- Customers may sign up at [shorelineeast.com/service-alerts](https://shorelineeast.com/service-alerts) for either text or email alerts for specific trains that they regularly use. Customers can also designate stations for which they would like to receive service updates.
- Follow Shore Line East on Twitter at @ShoreLineEast and @SLEAlerts and Facebook @ShoreLineEast for further news and alerts.
- Please contact CTrides at 1-877-CTrides (1-877-287-4337) or at [info@shorelineeast.com](mailto:info@shorelineeast.com) with any questions or comments.

